



**Niagara Folk Arts Multicultural  
Settlement Services Client Data 2014-2017**

## Newcomer Settlement Program - Client Profile 2014-2015

Please provide a profile of all clients receiving settlement services at your agency, as well as the clients receiving NSP services. Complete the following tables.

Client Immigrant Status	All agency clients who access settlement services**					NSP Clients				
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age
Permanent Residents* <ul style="list-style-type: none"> <li>• Family Class Immigrants</li> <li>• Economic Class Immigrants</li> <li>• Convention Refugees</li> </ul>	<b>318</b>	21	17		15 to 24 years					15 to 24 years
		98	79		25 to 44 years					25 to 44 years
		40	37		45 to 64 years					45 to 64 years
		17	9		65+ years					65+ years
	<b>243</b>	19	16		15 to 24 years					15 to 24 years
		73	51		25 to 44 years					25 to 44 years
		39	42		45 to 64 years					45 to 64 years
		1	2		65+ years					65+ years
	<b>145</b>	15	15		15 to 24 years					15 to 24 years
		42	32		25 to 44 years					25 to 44 years
		19	18		45 to 64 years					45 to 64 years
		2	2		65+ years					65+ years
<b>Sub-Total</b>	<b>706</b>	386	320		15 to 24 years				15 to 24 years	
				25 to 44 years					25 to 44 years	
				45 to 64 years					45 to 64 years	
				65+ years					65+ years	
Refugee Claimants	<b>156</b>	13	14		15 to 24 years	<b>156</b>	13	14		15 to 24 years
		50	41		25 to 44 years		50	41		25 to 44 years
		19	14		45 to 64 years		19	14		45 to 64 years
		5	0		65+ years		5	0		65+ years
Canadian Citizens	<b>458</b>	17	17		15 to 24 years	<b>458</b>	17	17		15 to 24 years
		123	49		25 to 44 years		123	49		25 to 44 years
		113	90		45 to 64 years		113	90		45 to 64 years
		17	32		65+ years		17	32		65+ years
Other	<b>741</b>	55	72		15 to 24 years	<b>118</b>	10	15		15 to 24 years
		259	126		25 to 44 years		42	25		25 to 44 years
		134	73		45 to 64 years		16	7		45 to 64 years
		16	6		65+ years		3	0		65+ years
					15 to 24 years					15 to 24 years
					25 to 44 years					25 to 44 years
					45 to 64 years					45 to 64 years

<b>Total</b>	<b>2061</b>	1207	854		65+ years	<b>732</b>	428	304		65+ years
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\*If you are unable to provide a breakdown for sub-categories, just provide the total number for each class.

Length of Residence in Canada	All agency clients who access settlement services**					NSP Clients				
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age
Less than 1 year	<b>224</b>	16	8	21	15 to 24 years	<b>96</b>	4	5	10	15 to 24 years
		38	37	50	25 to 44 years		10	11	31	25 to 44 years
		17	15	19	45 to 64 years		6	6	12	45 to 64 years
		2	1	0	65+ years		0	0	1	65+ years
1 to 3 years	<b>533</b>	33	25	44	15 to 24 years	<b>145</b>	8	10	12	15 to 24 years
		117	72	107	25 to 44 years		32	27	28	25 to 44 years
		36	40	40	45 to 64 years		9	7	6	45 to 64 years
		10	5	4	65+ years		4	0	2	65+ years
4 to 5 years	<b>366</b>	15	22	29	15 to 24 years	<b>41</b>	3	3	2	15 to 24 years
		60	38	103	25 to 44 years		12	7	5	25 to 44 years
		28	20	42	45 to 64 years		5	4	0	45 to 64 years
		6	2	1	65+ years		0	0	0	65+ years
Over 5 years	<b>938</b>	21	21	36	15 to 24 years	<b>450</b>	15	13	1	15 to 24 years
		171	95	135	25 to 44 years		119	45	3	25 to 44 years
		149	126	106	45 to 64 years		112	87	5	45 to 64 years
		25	37	16	65+ years		18	32	0	65+ years
<b>Total</b>	<b>2061</b>	744	564	753	65+ years	<b>732</b>	357	257	118	65+ years

Clients' Country of Origin	All agency clients who access settlement services**	NSP Clients
List the top ten countries of the world from where your clients originated.	COLOMBIA PHILIPINES CHINA SUDAN CANADA IRAQ JAMAICA INDIA MEXICO EGYPT	COLOMBIA CANADA SUDAN CHINA PHILIPPINES HUNGARY EL SALVADOR HAITI GUATEMALA AFGHANISTAN

\*\* Settlement services include client needs assessment, information and referral, orientation, assistance completing forms, accompanying clients to appointments, one-to-one supportive counselling, interpretation / translation services, employment related services and supports, workshops and information sessions.

## Newcomer Settlement Program - Client Profile 2015-2016

Please provide a profile of all clients receiving settlement services at your agency, as well as the clients receiving NSP services. Complete the following tables.

Client Immigrant Status	All agency clients who access settlement services**					NSP Clients				
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age
Permanent Residents* <ul style="list-style-type: none"> <li>Family Class Immigrants</li> <li>Economic Class Immigrants</li> <li>Convention Refugees</li> </ul>	274	171	103		15 to 24 years 29 25 to 44 years 141 45 to 64 years 71 65+ years 33					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
	132	80	52		15 to 24 years 16 25 to 44 years 73 45 to 64 years 41 65+ years 2					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
	132	62	70		15 to 24 years 38 25 to 44 years 59 45 to 64 years 32 65+ years 3					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
<b>Sub-Total</b>	<b>538</b>	<b>313</b>	<b>225</b>		15 to 24 years 25 to 44 years 45 to 64 years 65+ years <b>538</b>					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
Refugee Claimants	122	65	57		15 to 24 years 23 25 to 44 years 73 45 to 64 years 22 65+ years 4	122	65	57		15 to 24 years 23 25 to 44 years 73 45 to 64 years 22 65+ years 4
Canadian Citizens	421	252	169		15 to 24 years 42 25 to 44 years 152 45 to 64 years 163 65+ years 64	421	252	169		15 to 24 years 42 25 to 44 years 152 45 to 64 years 163 65+ years 64
Other	610	364	246		15 to 24 years 103 25 to 44 years 314 45 to 64 years 170 65+ years 23	69	45	24		15 to 24 years 10 25 to 44 years 38 45 to 64 years 17 65+ years 4
					15 to 24 years 25 to 44 years 45 to 64 years					15 to 24 years 25 to 44 years 45 to 64 years

<b>Total</b>	<b>1691</b>	994	697		65+ years	1691	<b>612</b>	362	250		65+ years	612
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\*If you are unable to provide a breakdown for sub-categories, just provide the total number for each class.

Length of Residence in Canada	All agency clients who access settlement services**					NSP Clients				
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age
Less than 1 year	238	124	114		15 to 24 years 61 25 to 44 years 129 45 to 64 years 41 65+ years 7	83	47	36		15 to 24 years 17 25 to 44 years 48 45 to 64 years 15 65+ years 3
1 to 3 years	378	231	147		15 to 24 years 69 25 to 44 years 196 45 to 64 years 95 65+ years 18	85	53	32		15 to 24 years 20 25 to 44 years 46 45 to 64 years 17 65+ years 2
4 to 5 years	263	153	110		15 to 24 years 45 25 to 44 years 142 45 to 64 years 69 65+ years 7	32	15	17		15 to 24 years 5 25 to 44 years 17 45 to 64 years 9 65+ years 1
Over 5 years	812	486	326		15 to 24 years 76 25 to 44 years 345 45 to 64 years 294 65+ years 97	412	247	165		15 to 24 years 33 25 to 44 years 152 45 to 64 years 161 65+ years 66
<b>Total</b>	<b>1691</b>	994	697		15 to 24 years 25 to 44 years 45 to 64 years 65+ years 1691	<b>612</b>	362	250		15 to 24 years 25 to 44 years 45 to 64 years 65+ years 612

Clients' Country of Origin	All agency clients who access settlement services**	NSP Clients
List the top ten countries of the world from where your clients originated.	COLOMBIA CHINA PHILIPPINES SYRIA SUDAN CANADA IRAQ MEXICO JAMAICA EGYPT	COLOMBIA CANADA SUDAN CHINA IRAQ EL SALVADOR / MEXICO GUATEMALA / HUNGARY / JAMAICA / PHILIPPINES

\*\* Settlement services include client needs assessment, information and referral, orientation, assistance completing forms, accompanying clients to appointments, one-to-one supportive counselling, interpretation / translation services, employment related services and supports, workshops and information sessions.

## Newcomer Settlement Program - Client Profile 2016-2017

Please provide a profile of all clients receiving settlement services at your agency, as well as the clients receiving NSP services. Complete the following tables.

Client Immigrant Status	All agency clients who access settlement services**					NSP Clients				
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age
Permanent Residents*										
<ul style="list-style-type: none"> <li>Family Class Immigrants</li> </ul>	307	171	136		15 to 24 years 40 25 to 44 years 152 45 to 64 years 85 65+ years 30					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
<ul style="list-style-type: none"> <li>Economic Class Immigrants</li> </ul>	188	114	74		15 to 24 years 16 25 to 44 years 98 45 to 64 years 70 65+ years 4					15 to 24 years 25 to 44 years 45 to 64 years 65+ years
<ul style="list-style-type: none"> <li>Convention Refugees</li> </ul>	509	255	254		15 to 24 years 95 25 to 44 years 252 45 to 64 years 143 65+ years 19					15 to 24 years 25 to 44 years 45 to 64 years 65+ years



<b>Sub-Total</b>	<b>1004</b>	<b>540</b>	<b>464</b>		15 to 24 years				15 to 24 years		
					25 to 44 years				25 to 44 years		
					45 to 64 years				45 to 64 years		
					65+ years				65+ years		
				<b>1004</b>							
Refugee Claimants	<b>232</b>	117	115		15 to 24 years	43	<b>232</b>	<b>117</b>	<b>115</b>	15 to 24 years	43
					25 to 44 years	128				25 to 44 years	128
					45 to 64 years	48				45 to 64 years	48
					65+ years	13				65+ years	13
Canadian Citizens	<b>372</b>	215	157		15 to 24 years	27	<b>372</b>	<b>215</b>	<b>157</b>	15 to 24 years	27
					25 to 44 years	144				25 to 44 years	144
					45 to 64 years	144				45 to 64 years	144
					65+ years	57				65+ years	57
Other	<b>263</b>	144	119		15 to 24 years	38	<b>131</b>	<b>73</b>	<b>58</b>	15 to 24 years	23
					25 to 44 years	141				25 to 44 years	78
					45 to 64 years	73				45 to 64 years	28
					65+ years	11				65+ years	2
					15 to 24 years					15 to 24 years	
					25 to 44 years					25 to 44 years	

					45 to 64 years						45 to 64 years	
<b>Total</b>	<b>1871</b>	<b>1016</b>	<b>855</b>		65+ years	<b>1871</b>	<b>735</b>	<b>405</b>	<b>330</b>		65+ years	<b>735</b>

\*If you are unable to provide a breakdown for sub-categories, just provide the total number for each class.

Length of Residence in Canada	All agency clients who access settlement services**					NSP Clients						
	# of Clients Served	Female	Male	Other	Age	# of Clients Served	Female	Male	Other	Age		
Less than 1 year	<b>344</b>	181	163		15 to 24 years	<b>186</b>	102	84		15 to 24 years	34	
					25 to 44 years					198	25 to 44 years	111
					45 to 64 years					63	45 to 64 years	32
					65+ years					18	65+ years	9
1 to 3 years	<b>495</b>	276	219		15 to 24 years	<b>118</b>	61	57		15 to 24 years	22	
					25 to 44 years					268	25 to 44 years	73
					45 to 64 years					120	45 to 64 years	23
					65+ years					18	65+ years	0
4 to 5 years	<b>292</b>	159	133		15 to 24 years	<b>80</b>	38	42		15 to 24 years	13	
					25 to 44 years					148	25 to 44 years	38
					45 to 64 years					83	45 to 64 years	24
					65+ years					14	65+ years	5



Over 5 years	740	400	340		15 to 24 years	58	351	204	147		15 to 24 years	24
					25 to 44 years	301					25 to 44 years	128
					45 to 64 years	297					45 to 64 years	141
					65+ years	84					65+ years	58
Total	1871	1016	855		15 to 24 years		735	405	330		15 to 24 years	
					25 to 44 years					25 to 44 years		
					45 to 64 years					45 to 64 years		
					65+ years	1871				65+ years	735	
<b>Clients' Country of Origin</b>	<b>All agency clients who access settlement services**</b>						<b>NSP Clients</b>					
List the top ten countries of the world from where your clients originated.	SYRIA COLOMBIA CHINA SUDAN PHILIPPINES IRAQ HUNGARY MEXICO INDIA EL SALVADOR						COLOMBIA SUDAN CHINA IRAQ SYRIA HUNGARY VENEZUELA HAITI EL SALVADOR GUATEMALA					

\*\* Settlement services include client needs assessment, information and referral, orientation, assistance completing forms, accompanying clients to appointments, one-to-one supportive counselling, interpretation / translation services, employment related services and supports, workshops and information sessions.