



Niagara Local  
Immigration  
Partnership

Partenariat local en  
matière d'immigration  
de Niagara.



# A Newcomer Guide to Services in Niagara

# Guide des services du Niagara pour les nouveaux arrivants

## Listings for/Listes pour:

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Citizenship and  
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Citoyenneté et  
Immigration Canada

<b>Service Provider/Organismes communautaires</b>	Canadian Mental Health	Contact Niagara	Distress Centre Niagara	Information Niagara
<b>Phone/ Téléphone</b>	905-641-5222	905-684-3407	905-688-3711 (crisis line)	905-682-6611
<b>Website/Site Web</b>	cmhaniagara.ca	contactniagara.org	distresscentreniagara.com	informationniagara.com
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes		✓ (Niagara wide children svcs referral)	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement	✓			
Transportation/Transport				
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration				
SWIS/ TÉE*				
<b>Francophone Services/service francophone</b>	✓			✓ through interpreters
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>				
<b>Health Services/ Services de santé*</b>				
<b>Counseling/Consultation*</b>	✓ mental		✓ Emotional support/intervention	
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child Care/Garde d'enfants</b>				
<b>Learning/Apprentissage*</b>				
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓			
Job Development/ Développement de l'emploi	✓			
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels*				

<b>Service Provider/ Organismes communautaires</b>	Niagara Health System	Niagara Region Community Mental Health Program	Niagara Region Community Services	Niagara Regional Housing
<b>Phone/ Téléphone</b>		905-688-2854	905-984-6900	Toll Free 1-800-232-3292
<b>Website/Site Web</b>	niagarahealth.on.ca	niagararegion.ca	niagararegion.ca	nrh.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	14-35 w/1 <sup>st</sup> Episode Psychosis	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement				✓
Transportation/Transport				
Income Support/ Soutien du revenu			✓	
Immigration Issues/ Questions d'immigration				
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>		Available upon request	✓	
<b>Information and Referral/ Information et références</b>		✓	✓	
<b>Translation Services/ Services de traduction</b>		Will work jointly with interpretative services		
<b>Health Services/ Services de santé</b>	✓			
<b>Counseling/Consultation</b>		mental health	✓	
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>			✓	
<b>Learning/Apprentissage</b>				
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi			✓	
Job Development/ Développement de l'emploi			✓	
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				

Service Provider/ Organismes communautaires	Niagara Region Public Health	Niagara Region Transit	Service Canada Employment Centre	YMCA of Niagara
<b>Phone/ Téléphone</b>	905-688-3762	905-685-1571 ext. 3550	905-354-2534	905-684-3500
<b>Website/Site Web</b>	niagararegion.ca/ government/health	niagararegion.ca/transit	hrsdc-rhdcc.gc.ca	ymcaofniagara.org
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement				
Transportation/Transport		✓		
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration				
SWIS				✓
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓			
<b>Information and Referral/ Information et références</b>	✓		✓	
<b>Translation Services/ Services de traduction</b>				
<b>Health Services/ Services de santé</b>	✓			
<b>Counseling/Consultation</b>				
<b>Language/Langue</b>				
Assessment/Évaluation				✓
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>				
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi			✓	
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	Employment Help Centre	Lincoln Public Library	Niagara Folk Arts Multicultural Centre	Niagara West Employment and Resource Centre
<b>Phone/ Téléphone</b>	905-563-9675	905-563-7014	905-309-9675 ext 3253	905-563-1515
<b>Website/Site Web</b>	employmenthelp.org	lincoln.library.on.ca	folk-arts.ca	nwelrc.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement				
Transportation/Transport			✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓		✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓	
<b>Translation Services/ Services de traduction</b>			✓	
<b>Health Services/ Services de santé</b>	Niagara Region Health Bus every Thursday			
<b>Counseling/Consultation</b>	✓ employment		✓	
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation			✓	
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>			✓	
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓	✓	✓	✓
Job Development/ Développement de l'emploi	✓		✓	✓
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels			✓	

Service Provider/ Organismes communautaires	Adult Literacy Council of Fort Erie	Bridges Community Health Care	Casa El Norte	Fort Erie Public Library
<b>Phone/ Téléphone</b>	905-871-6626	905-871-7621	905-871-4483	905-871-2536
<b>Website/Site Web</b>	literacyforterie.ca	bridgeschc.ca	casaelnorte@cogeco.net	forterie.library.on.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes		✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement				
Transportation/Transport				
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>			✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>		✓	✓	
<b>Health Services/ Services de santé</b>		✓		
<b>Counseling/Consultation</b>		✓	✓	
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>	✓	✓		
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi				Resources
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				

Service Provider/ Organismes communautaires	Fort Erie Multicultural Centre	Job Gym	Matthew House	Niagara Catholic District School Board
Phone/ Téléphone	905-871-3641	905-871-3932	905-871-6059	905-991-8951
Website/Site Web	firststepsincanada.com	jobgym.com	matthew.housefe@sympatico.ca	niagaracatholic.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement				
Transportation/Transport	✓		✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration	✓		✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓			
<b>Information and Referral/ Information et références</b>	✓	✓	✓	
<b>Translation Services/ Services de traduction</b>	✓			
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>	✓			
<b>Language/Langue</b>				
Assessment/Évaluation				✓
Training/Formation	✓			✓
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>	✓	✓		✓
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓	✓		
Job Development/ Développement de l'emploi		✓		
International Credential Support/Évaluation des titres de compétences internationaux	✓			
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	Employment Help Centre	Grimsby Public Library	Niagara Folk Arts Multicultural Centre	
<b>Phone/Téléphone</b>	905-309-9675	905-945-5142	905-309-9675 ext 3253	
<b>Website/Site Web</b>	employmenthelp.org	town.grimsby.on.ca/ Library/	Folk-arts.ca	
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	
Youth/Jeunes	✓	✓	✓	
Seniors/Aînés	✓	✓	✓	
Male/Hommes	✓	✓	✓	
Female/Femmes	✓	✓	✓	
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement				
Transportation/Transport			✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration	✓		✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓		✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓	
<b>Translation Services/ Services de traduction</b>			✓	
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>	✓ employment		✓	
<b>Language/Langue</b>				
Assessment/Évaluation	✓			
Training/Formation	✓		✓	
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>	✓		✓	
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓	resources	✓	
Job Development/ Développement de l'emploi	✓		✓	
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels			✓	



<b>Service Provider/ Organismes communautaires</b>	Multicultural Network of Niagara Falls	Niagara Catholic District School Board	Niagara Employment Help Centre	Niagara Falls Public Library
<b>Phone/ Téléphone</b>	905-356-2249	905-354-3531	905-358-0021	905-356-8080
<b>Website/Site Web</b>	mnnf.ca	niagaracatholic.ca	ehc.on.ca	nflibrary.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence	✓			
Housing/Logement	✓			
Transportation/Transport	✓			
Income Support/ Soutien du revenu	✓			
Immigration Issues/ Questions d'immigration	✓			
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓		✓	✓
<b>Information and Referral/ Information et références</b>	✓		✓	
<b>Translation Services/ Services de traduction</b>	✓		✓	
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>	✓ settlement		✓	
<b>Language/Langue</b>				
Assessment/Évaluation		✓		
Training/Formation	✓	✓		
<b>Child care/Garde d'enfants</b>		✓		
<b>Learning/Apprentissage</b>		✓		✓
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓		✓	
Job Development/ Développement de l'emploi			✓	
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	Niagara Folk Arts Multicultural Centre	Project Share	YWCA	YMCA of Niagara Newcomer Info. Centre
<b>Phone/ Téléphone</b>	905-358-3452	905-357-5121	905-988-3528	289-296-7369
<b>Website/Site Web</b>	folk-arts.ca	projectshare.ca	ywcaniagararegion.ca	ymcaofniagara.org
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓		✓
Youth/Jeunes	✓	✓		✓
Seniors/Aînés	✓	✓		✓
Male/Hommes	✓	✓		✓
Female/Femmes	✓	✓	✓ (regional-all ages)	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement			✓ supportive	
Transportation/Transport	✓			
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration	✓			✓
SWIS				Niagara wide
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓			
<b>Information and Referral/ Information et références</b>	✓			✓
<b>Translation Services/ Services de traduction</b>	✓	✓		
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>	✓		✓	
<b>Language/Langue</b>				
Assessment/Évaluation	✓			Niagara wide
Training/Formation				
<b>Child care/Garde d'enfants</b>	✓			
<b>Learning/Apprentissage</b>	✓		✓	
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓		✓ (residents only)	
Job Development/ Développement de l'emploi	✓			
International Credential Support/Évaluation des titres de compétences internationaux	✓			
Bridging Programs/ Programmes relationnels	✓			

<b>Service Provider/ Organismes communautaires</b>	Niagara-on-the-lake Public Library	
<b>Phone/ Téléphone</b>	905-468-2023	
<b>Website/Site Web</b>	notpubliclibrary.org	
<b>Population Served/ Population desservie</b>		
Adults/Adultes	✓	
Youth/Jeunes	✓	
Seniors/Aînés	✓	
Male/Hommes	✓	
Female/Femmes	✓	
<b>Settlement Services/ Services d'établissement</b>		
Emergency Shelter/ Foyer d'accueil d'urgence		
Housing/Logement		
Transportation/Transport		
Income Support/ Soutien du revenu		
Immigration Issues/ Questions d'immigration		
SWIS		
<b>Francophone Services/ Groupe de travail de la francophonie</b>		
<b>Information and Referral/ Information et références</b>	✓	
<b>Translation Services/ Services de traduction</b>		
<b>Health Services/ Services de santé</b>		
<b>Counseling/Consultation</b>		
<b>Language/Langue</b>		
Assessment/Évaluation		
Training/Formation		
<b>Child care/Garde d'enfants</b>		
<b>Learning/Apprentissage</b>	✓ computer	
<b>Employment/Services d'emploi</b>		
Job Search/Recherche d'emploi	✓ resources	
Job Development/ Développement de l'emploi		
International Credential Support/Évaluation des titres de compétences internationaux		
Bridging Programs/ Programmes relationnels		



<b>Service Provider/ Organismes communautaires</b>	Pelham Library	
<b>Phone/ Téléphone</b>	905-892-6443	
<b>Website/Site Web</b>	pelhamlibrary.on.ca	
<b>Population Served/ Population desservie</b>		
Adults/Adultes	✓	
Youth/Jeunes	✓	
Seniors/Aînés	✓	
Male/Hommes	✓	
Female/Femmes	✓	
<b>Settlement Services/ Services d'établissement</b>		
Emergency Shelter/ Foyer d'accueil d'urgence		
Housing/Logement		
Transportation/Transport		
Income Support/ Soutien du revenu		
Immigration Issues/ Questions d'immigration		
SWIS		
<b>Francophone Services/ Groupe de travail de la francophonie</b>		
<b>Information and Referral/ Information et références</b>	✓	
<b>Translation Services/ Services de traduction</b>		
<b>Health Services/ Services de santé</b>		
<b>Counseling/Consultation</b>		
<b>Language/Langue</b>		
Assessment/Évaluation		
Training/Formation		
<b>Child care/Garde d'enfants</b>		
<b>Learning/Apprentissage</b>		
<b>Employment/Services d'emploi</b>		
Job Search/Recherche d'emploi	✓resources	
Job Development/ Développement de l'emploi		
International Credential Support/Évaluation des titres de compétences internationaux		
Bridging Programs/ Programmes relationnels		



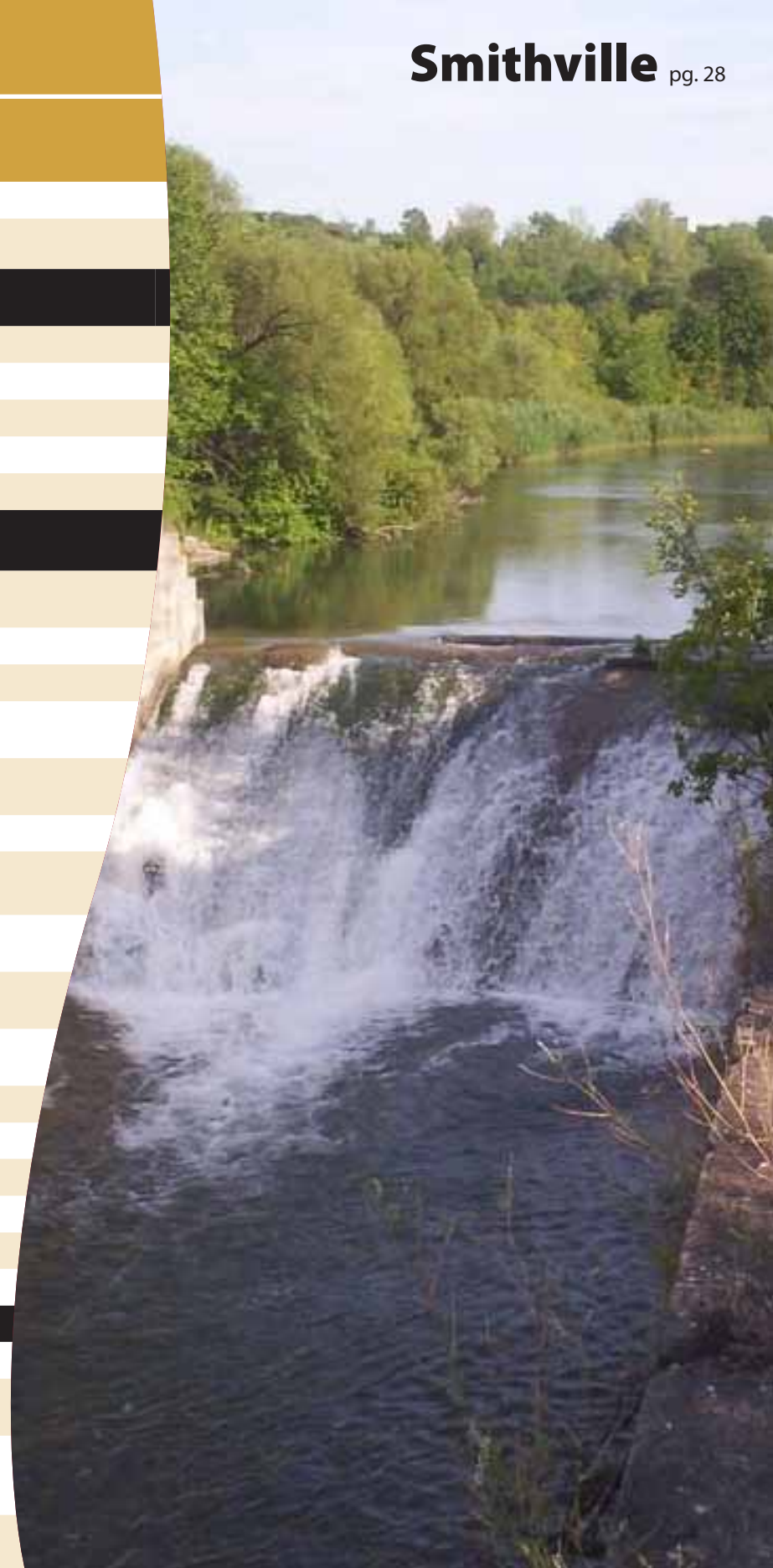
<b>Service Provider/ Organismes communautaires</b>	Big Brothers Big Sisters of South Niagara	Bridges Community Health Care	Multilingual Problem Gambling Program	Port Cares
<b>Phone/ Téléphone</b>	905-735-0570	289-479-5017	905-378-4647 x63849	905-834-3629
<b>Website/Site Web</b>	bbbsinniagara.ca	bridgeschc.ca	gamb-ling.com	portcares.on.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes		✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés		✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement				
Transportation/Transport			✓	✓
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	✓
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓		✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>			✓	
<b>Health Services/ Services de santé</b>		✓		
<b>Counseling/Consultation</b>		✓	✓ Niagara Wide	✓
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>		✓		✓
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi				✓
Job Development/ Développement de l'emploi				✓
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				✓

<b>Service Provider/ Organismes communautaires</b>	Port Colborne Public Library	
<b>Phone/Téléphone</b>	905-834-6512	
<b>Website/Site Web</b>	portcolbornelibrary.org	
<b>Population Served/ Population desservie</b>		
Adults/Adultes	✓	
Youth/Jeunes	✓	
Seniors/Aînés	✓	
Male/Hommes	✓	
Female/Femmes	✓	
<b>Settlement Services/ Services d'établissement</b>		
Emergency Shelter/ Foyer d'accueil d'urgence		
Housing/Logement		
Transportation/Transport		
Income Support/ Soutien du revenu		
Immigration Issues/ Questions d'immigration		
SWIS		
<b>Francophone Services/ Groupe de travail de la francophonie</b>		
<b>Information and Referral/ Information et références</b>	✓	
<b>Translation Services/ Services de traduction</b>		
<b>Health Services/ Services de santé</b>		
<b>Counseling/Consultation</b>		
<b>Language/Langue</b>		
Assessment/Évaluation		
Training/Formation		
<b>Child care/Garde d'enfants</b>		
<b>Learning/Apprentissage</b>		
<b>Employment/Services d'emploi</b>		
Job Search/Recherche d'emploi	resources	
Job Development/ Développement de l'emploi		
International Credential Support/Évaluation des titres de compétences internationaux		
Bridging Programs/ Programmes relationnels		



# Smithville

<b>Service Provider/ Organismes communautaires</b>	Employment Help Centre	West Lincoln Public Library
<b>Phone/Téléphone</b>	905-957-9675	905-957-3756
<b>Website/Site Web</b>	employmenthelp.org	westlincolnlibrary.ca
<b>Population Served/ Population desservie</b>		
Adults/Adultes	✓	✓
Youth/Jeunes	✓	✓
Seniors/Aînés	✓	✓
Male/Hommes	✓	✓
Female/Femmes	✓	✓
<b>Settlement Services/ Services d'établissement</b>		
Emergency Shelter/ Foyer d'accueil d'urgence		
Housing/Logement		
Transportation/Transport		
Income Support/ Soutien du revenu		
Immigration Issues/ Questions d'immigration		
SWIS		
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓	
<b>Information and Referral/ Information et références</b>	✓	✓
<b>Translation Services/ Services de traduction</b>		
<b>Health Services/ Services de santé</b>		
<b>Counseling/Consultation</b>	✓ employment	
<b>Language/Langue</b>		
Assessment/Évaluation		
Training/Formation	✓	
<b>Child care/Garde d'enfants</b>		
<b>Learning/Apprentissage</b>	✓	
<b>Employment/Services d'emploi</b>		
Job Search/Recherche d'emploi	✓	resources
Job Development/ Développement de l'emploi	✓	
International Credential Support/Évaluation des titres de compétences internationaux		
Bridging Programs/ Programmes relationnels		



<b>Service Provider/ Organismes communautaires</b>	Aids Niagara	Brock University	Chez Marie Refugee Assistance Centre	CERF Niagara (formerly Club 2000 Niagara)
<b>Phone/ Téléphone</b>	905-984-8684	905-688-5550	905-682-5795	905-714-1480
<b>Website/Site Web</b>	aidsniagara.com	brocku.ca/international- services.com	chezmari@becon.org	cerfniagara.com
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement	supportive housing for HIV+			
Transportation/Transport	medical appointments for HIV+		✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration		✓		
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>				✓
<b>Information and Referral/ Information et références</b>	✓		✓	✓
<b>Translation Services/ Services de traduction</b>				✓
<b>Health Services/ Services de santé</b>	✓	✓ students only		
<b>Counseling/Consultation</b>	✓			✓
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>		✓		
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi				
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				



<b>Service Provider/ Organismes communautaires</b>	Aids Niagara	Brock University	Chez Marie Refugee Assistance Centre	CERF Niagara (formerly Club 2000 Niagara)
<b>Phone/ Téléphone</b>	905-984-8684	905-688-5550	905-682-5795	905-714-1480
<b>Website/Site Web</b>	aidsniagara.com	brocku.ca/international-services.com	chezmari@becon.org	cerfniagara.com
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement	supportive housing for HIV+			
Transportation/Transport	medical appointments for HIV+		✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration		✓		
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>				✓
<b>Information and Referral/ Information et références</b>	✓		✓	✓
<b>Translation Services/ Services de traduction</b>				✓
<b>Health Services/ Services de santé</b>	✓	✓ students only		
<b>Counseling/Consultation</b>	✓			✓
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>		✓		
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi				
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	Community Care	District School Board of Niagara	Gillian's Place	Job Gym
<b>Phone/ Téléphone</b>	905-685-1349/905-227-9240	905-641-1550	905-684-8331	905-682-8372
<b>Website/Site Web</b>	communitycaresca.ca	dsbn.edu.on.ca/ International	gilliansplace.com	jobgym.com
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓		✓	✓
Male/Hommes	✓	✓		✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence			✓	
Housing/Logement			✓	
Transportation/Transport			✓ for clients	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration				
SWIS		✓		
<b>Francophone Services/ Groupe de travail de la francophonie</b>			✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>			✓ French, Spanish & Polish on staff, or work jointly w/interpretive services	
<b>Health Services/ Services de santé</b>	✓			
<b>Counseling/Consultation</b>	✓		✓	
<b>Language/Langue</b>				
Assessment/Évaluation		✓		
Training/Formation				
<b>Child care/Garde d'enfants</b>			✓ for clients	
<b>Learning/Apprentissage</b>		✓		
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi			support	✓
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				✓
Bridging Programs/ Programmes relationnels				

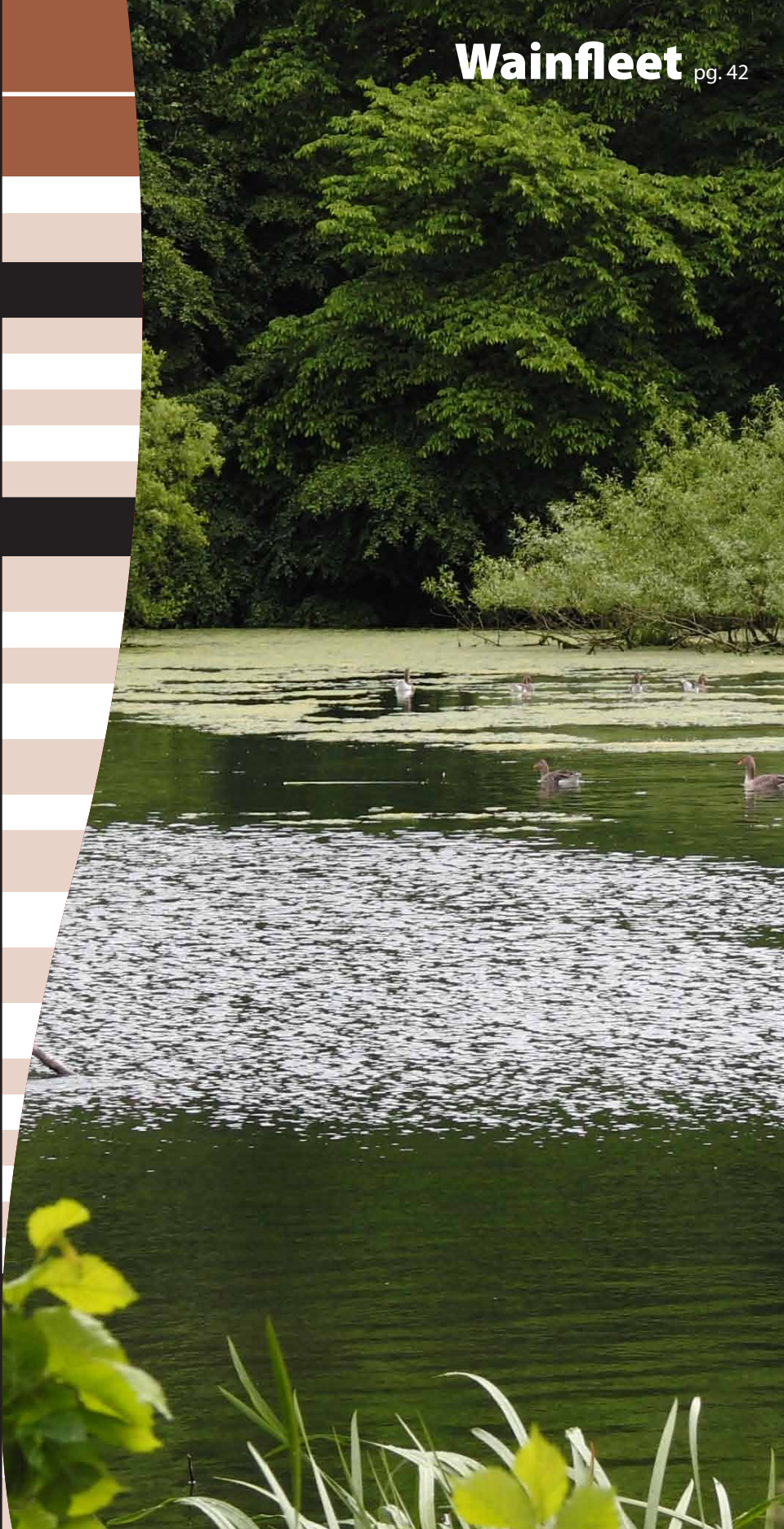
<b>Service Provider/ Organismes communautaires</b>	Niagara Catholic District School Board	Niagara College	Niagara Folk Arts Multicultural Centre	Niagara Life Centre
<b>Phone/Téléphone</b>	905-682-3360	905-641-2252	905-685-6589	905-934-0021
<b>Website/Site Web</b>	niagaracatholic.ca	niagaracollege.ca	folk-arts.ca	niagaralifecentre.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓		✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement				
Transportation/Transport			✓	
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>		✓	✓	
<b>Information and Referral/ Information et références</b>		✓	✓	✓
<b>Translation Services/ Services de traduction</b>			✓	
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>			✓	✓
<b>Language/Langue</b>				
Assessment/Évaluation	✓	✓	✓	
Training/Formation	✓	✓	✓	
<b>Child care/Garde d'enfants</b>	✓		✓	
<b>Learning/Apprentissage</b>	✓	✓	✓	✓
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi		✓	✓	
Job Development/ Développement de l'emploi		✓	✓	
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels	✓	✓	✓	

<b>Service Provider/ Organismes communautaires</b>	Niagara North Community Legal Assistance	St. Catharines Public Library	YMCA of Niagara Employment & Newcomer Services	YWCA
<b>Phone/Téléphone</b>	905-682-6635	905-688-6103	905-684-3500	905-988-3528
<b>Website/Site Web</b>	niagaranorthlegal.com	stcatharines.library.on.ca	ymcaofniagara.org	ywcaniagararegion.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	
Youth/Jeunes	✓	✓	✓	
Seniors/Aînés	✓	✓	✓	
Male/Hommes	✓	✓	✓	✓ (w/families)
Female/Femmes	✓	✓	✓	✓ (w/families)
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				✓
Housing/Logement				✓ supportive
Transportation/Transport				
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	
SWIS			Niagara Wide	
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓			
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>	✓		✓	
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>			✓	✓
<b>Language/Langue</b>				
Assessment/Évaluation			Niagara Wide	
Training/Formation				
<b>Child care/Garde d'enfants</b>			✓	
<b>Learning/Apprentissage</b>				✓
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi		resources	✓	✓ (residents only)
Job Development/ Développement de l'emploi			✓	
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	Thorold Public Library		
<b>Phone/ Téléphone</b>	905-227-2581		
<b>Website/Site Web</b>	Thoroldpubliclibrary.ca		
<b>Population Served/ Population desservie</b>			
Adults/Adultes	✓		
Youth/Jeunes	✓		
Seniors/Aînés	✓		
Male/Hommes	✓		
Female/Femmes	✓		
<b>Settlement Services/ Services d'établissement</b>			
Emergency Shelter/ Foyer d'accueil d'urgence			
Housing/Logement			
Transportation/Transport			
Income Support/ Soutien du revenu			
Immigration Issues/ Questions d'immigration			
SWIS			
<b>Francophone Services/ Groupe de travail de la francophonie</b>			
<b>Information and Referral/ Information et références</b>	✓		
<b>Translation Services/ Services de traduction</b>			
<b>Health Services/ Services de santé</b>			
<b>Counseling/Consultation</b>			
<b>Language/Langue</b>			
Assessment/Évaluation			
Training/Formation			
<b>Child care/Garde d'enfants</b>			
<b>Learning/Apprentissage</b>			
<b>Employment/Services d'emploi</b>			
Job Search/Recherche d'emploi	resources		
Job Development/ Développement de l'emploi			
International Credential Support/Évaluation des titres de compétences internationaux			
Bridging Programs/ Programmes relationnels			



<b>Service Provider/ Organismes communautaires</b>	Wainfleet Township Public Library		
<b>Phone/ Téléphone</b>	905-899-1277		
<b>Website/Site Web</b>	wainfleetlibrary.ca		
<b>Population Served/ Population desservie</b>			
Adults/Adultes	✓		
Youth/Jeunes	✓		
Seniors/Aînés	✓		
Male/Hommes	✓		
Female/Femmes	✓		
<b>Settlement Services/ Services d'établissement</b>			
Emergency Shelter/ Foyer d'accueil d'urgence			
Housing/Logement			
Transportation/Transport			
Income Support/ Soutien du revenu			
Immigration Issues/ Questions d'immigration			
SWIS			
<b>Francophone Services/ Groupe de travail de la francophonie</b>			
<b>Information and Referral/ Information et références</b>	✓		
<b>Translation Services/ Services de traduction</b>			
<b>Health Services/ Services de santé</b>			
<b>Counseling/Consultation</b>			
<b>Language/Langue</b>			
Assessment/Évaluation			
Training/Formation			
<b>Child care/Garde d'enfants</b>			
<b>Learning/Apprentissage</b>			
<b>Employment/Services d'emploi</b>			
Job Search/Recherche d'emploi	resources		
Job Development/ Développement de l'emploi			
International Credential Support/Évaluation des titres de compétences internationaux			
Bridging Programs/ Programmes relationnels			



<b>Service Provider/ Organismes communautaires</b>	ABC Communautaire	Big Brothers Big Sisters of South Niagara	Brighter Futures	Centre de santé Communautaire
<b>Phone/Téléphone</b>	905-788-3711	905-735-0570	905-714-0227	905-734-1141
<b>Website/Site Web</b>	abccommunautaire.ca	bbbsinniagara.ca	bf@execulink.com	cschn.ca
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓		✓	✓
Youth/Jeunes		✓	✓	✓
Seniors/Aînés	✓		✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				✓
Housing/Logement				
Transportation/Transport	✓			✓
Income Support/ Soutien du revenu				✓
Immigration Issues/ Questions d'immigration				✓
SWIS				✓
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓	✓		✓
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>	✓		✓	✓
<b>Health Services/ Services de santé</b>				✓
<b>Counseling/Consultation</b>				✓
<b>Language/Langue</b>				
Assessment/Évaluation	✓			
Training/Formation	✓			
<b>Child care/Garde d'enfants</b>			✓	
<b>Learning/Apprentissage</b>			✓	
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi				
Job Development/ Développement de l'emploi				
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels				

<b>Service Provider/ Organismes communautaires</b>	CERF Niagara	Community Legal Services Niagara South	Employment Solutions (formerly CAIPS)	Hope Centre
<b>Phone/Téléphone</b>	905-714-1480	905-735-1559	905-788-3751	905-788-0744
<b>Website/Site Web</b>	cerfniagara.com		employment-solutions.org	thehopecentre.net
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓	✓	✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				✓
Housing/Logement				
Transportation/Transport				✓
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration		✓		
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓	✓		✓
<b>Information and Referral/ Information et références</b>	✓	✓	✓	✓
<b>Translation Services/ Services de traduction</b>	✓			
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>	✓		✓ employment	✓
<b>Language/Langue</b>				
Assessment/Évaluation				
Training/Formation				
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>				
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓		✓	
Job Development/ Développement de l'emploi	✓		✓	
International Credential Support/Évaluation des titres de compétences internationaux			✓	
Bridging Programs/ Programmes relationnels				



<b>Service Provider/ Organismes communautaires</b>	Job Gym	Niagara Catholic District School Board	Niagara College	Sofffran
<b>Phone/ Téléphone</b>	905-732-7655	905-734-4495	905-735-2211	905-735-8888
<b>Website/Site Web</b>	jobgym.com	niagaracatholic.ca	niagaracollege.ca	sofffran.org
<b>Population Served/ Population desservie</b>				
Adults/Adultes	✓	✓	✓	✓
Youth/Jeunes	✓	✓		✓
Seniors/Aînés	✓	✓	✓	✓
Male/Hommes	✓	✓	✓	✓
Female/Femmes	✓	✓	✓	✓
<b>Settlement Services/ Services d'établissement</b>				
Emergency Shelter/ Foyer d'accueil d'urgence				
Housing/Logement				
Transportation/Transport				
Income Support/ Soutien du revenu				
Immigration Issues/ Questions d'immigration			✓	
SWIS				
<b>Francophone Services/ Groupe de travail de la francophonie</b>				✓
<b>Information and Referral/ Information et références</b>	✓		✓	✓
<b>Translation Services/ Services de traduction</b>				
<b>Health Services/ Services de santé</b>				
<b>Counseling/Consultation</b>				
<b>Language/Langue</b>				
Assessment/Évaluation		✓	✓	
Training/Formation		✓	✓	
<b>Child care/Garde d'enfants</b>				
<b>Learning/Apprentissage</b>	✓	✓	✓	
<b>Employment/Services d'emploi</b>				
Job Search/Recherche d'emploi	✓		✓	
Job Development/ Développement de l'emploi	✓		✓	
International Credential Support/Évaluation des titres de compétences internationaux				
Bridging Programs/ Programmes relationnels			✓	

<b>Service Provider/ Organismes communautaires</b>	Welland Heritage Council and Multicultural Centre	Welland Public Library	Your Life Counts
<b>Phone/ Téléphone</b>	905-732-5337	905-734-6210	289-820-5675
<b>Website/Site Web</b>	wellandheritagecouncil.com	welland.library.on.ca	yourlifecounts.org
<b>Population Served/ Population desservie</b>			
Adults/Adultes	✓	✓	Niagara Wide
Youth/Jeunes	✓	✓	
Seniors/Aînés	✓	✓	
Male/Hommes	✓	✓	
Female/Femmes	✓	✓	
<b>Settlement Services/ Services d'établissement</b>			
Emergency Shelter/ Foyer d'accueil d'urgence	✓		
Housing/Logement	✓		
Transportation/Transport	✓		
Income Support/ Soutien du revenu	✓		
Immigration Issues/ Questions d'immigration	✓		
SWIS			
<b>Francophone Services/ Groupe de travail de la francophonie</b>	✓	✓	
<b>Information and Referral/ Information et références</b>	✓	✓	✓
<b>Translation Services/ Services de traduction</b>	✓		
<b>Health Services/ Services de santé</b>	✓		
<b>Counseling/Consultation</b>	✓ settlement		✓
<b>Language/Langue</b>			
Assessment/Évaluation			
Training/Formation	✓		
<b>Child care/Garde d'enfants</b>	✓		
<b>Learning/Apprentissage</b>		computer classes	
<b>Employment/Services d'emploi</b>			
Job Search/Recherche d'emploi	✓		
Job Development/ Développement de l'emploi	✓		
International Credential Support/Évaluation des titres de compétences internationaux	✓		
Bridging Programs/ Programmes relationnels			





SEARCH

Monday, October 31, 2011

**Welcome to Niagara's Immigration Portal**



apply Bank Account  
Drivers Licence  
Health Card  
Social Insurance Number

find Healthcare  
Housing  
Careers  
Childcare

learn English  
New Skills  
How to Drive  
More

**Settlement News For Newcomers**

**Preventing Bullying and Harassment**  
 - The Ministry of Education has created a web page with information about bullying. It has information about what the ministry and schools are doing about bullying and what you can expect if your child is being bullied.  
[More...](#)

- Welland Multicultural Centre Events
- Fort Erie Multicultural Centre Events
- Community Photo Gallery
- Take our Website Survey

**Quick Links**

Weather & Climate  
 Settlement Services  
 Applications & Documents  
 Frequently Asked Questions  
 Contacts

**Guides & Resources**

 Government of Ontario  
Immigration Services  
 Government of Canada  
Immigration Services  
 Niagara Region  
 211 Information  
Niagara  
[More Guides & Resources](#)



This website is generously supported by the Government of Ontario through the Ministry of Citizenship and Immigration and by the Government of Canada through Citizenship and Immigration Canada.

[www.niagaraimmigration.ca](http://www.niagaraimmigration.ca)

If you would like to become a participating member of the Niagara Local Immigrant Partnership, please contact Corinna Carson, Project Coordinator at [corinna.carson@niec.ca](mailto:corinna.carson@niec.ca)

**Legend:**

SWIS/TÉE	Settlement Workers in Schools Travailleuses et travailleurs d'établissement dans les écoles
Health Services/ Services de santé	Mental Health, Dietary Health, Health and Wellness Santé mentale, santé nutritionnelle, santé et mieux-être
Counseling/Consultation	Mental Health, Family, Violence or Employment Santé mentale, famille, violence et emploi
Learning/ Apprentissage	High School, Post Secondary or Informational programs École secondaire, postsecondaire et programmes d'intérêt général
Bridging Programs/ Programmes relationnels	Mentoring or Job Preparedness Mentorat ou préparation à l'emploi