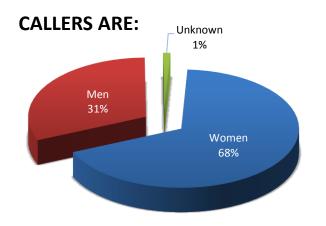


Year End Report 2016 - Niagara

Free + Confidential + 24/7/365 + up to 150 languages

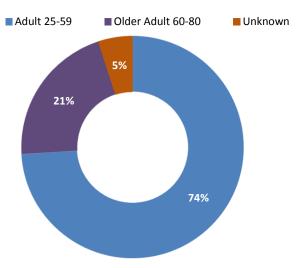
36,379 calls OR 68% of all calls in Central South



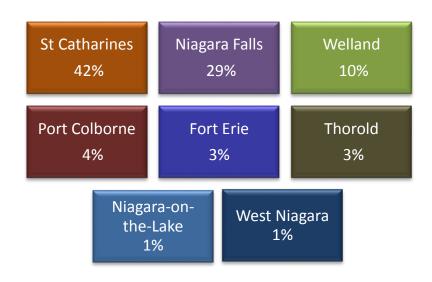
Types of Calls:

- 458 calls required advocacy
- 32 calls related to endangerment
- 155 calls required follow-up
- 130 Email requests; 49 in-person inquiries





WHERE PEOPLE ARE CALLING FROM:



TOP 5 REASONS FOR CALLING

